

Privacy Policy

1. Data Controller

This Privacy Policy explains how **D&D Industry s.r.o.** ("D&D Industry", "we", "our", or "us") collects, uses and protects your personal data when you visit our website or contact us.

D&D Industry s.r.o.

Jablunkov 739 91

Czech Republic

Company Registration No.: **03449041**

VAT No.: **CZ03449041**

Email: info@ddindustry.eu

Website: www.ddindustry.eu

2. What Personal Data We Collect

Depending on how you interact with our website, we may collect the following information:

- Full name
 - Company name
 - Job title
 - Email address
 - Telephone number (if provided)
 - Information you include in your message
 - Technical information such as IP address, browser type, operating system and website usage data collected through cookies.
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3. Why We Process Your Personal Data

We process your personal data for the following purposes:

- Responding to your enquiries
 - Providing information about our services
 - Communicating regarding potential business cooperation
 - Improving our website and user experience
 - Meeting our legal obligations
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4. Legal Basis for Processing

We process personal data on the following legal grounds:

- Your consent
 - Performance of pre-contractual measures requested by you
 - Our legitimate interest in conducting business communication
 - Compliance with legal obligations
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5. How Long We Keep Your Data

We retain your personal data only for as long as necessary to fulfil the purposes described in this Privacy Policy or as required by applicable law.

Business enquiries may be retained for a reasonable period to allow follow-up communication and to protect our legitimate business interests.

6. Sharing Your Personal Data

We do not sell or rent your personal data.

Your information may be shared only with trusted service providers who help us operate our website or business, including:

- Website hosting providers
- IT service providers
- Website maintenance providers
- Legal or regulatory authorities where required by law

All service providers process personal data under appropriate contractual safeguards.

7. International Transfers

We primarily process your personal data within the European Union.

If personal data is transferred outside the European Economic Area (EEA), appropriate safeguards will be implemented in accordance with the GDPR.

8. Your Rights

Under the General Data Protection Regulation (GDPR), you have the right to:

- Access your personal data
- Request correction of inaccurate data
- Request deletion of your personal data

- Restrict processing
- Object to processing
- Request data portability
- Withdraw your consent at any time where processing is based on consent
- Lodge a complaint with your local data protection authority

To exercise any of these rights, please contact us at:

info@ddindustry.eu

9. Data Security

We implement appropriate technical and organisational measures to protect personal data against unauthorised access, loss, misuse or disclosure.

10. Cookies

Our website uses cookies to improve functionality, analyse website traffic and enhance user experience.

You can manage your cookie preferences at any time through our **Cookie Settings**.

For more information, please refer to our **Cookie Policy**.

11. Third-Party Links

Our website may contain links to third-party websites. We are not responsible for their privacy practices or content.

We encourage you to review their privacy policies before providing personal information.

12. Changes to this Privacy Policy

We may update this Privacy Policy from time to time.

The latest version will always be published on this page together with its effective date.

13. Contact

If you have any questions regarding this Privacy Policy or the processing of your personal data, please contact:

D&D INDUSTRY, s.r.o.

Zahradní 712, 739 91 Jablunkov, Czech Republic

www.ddindustry.eu, CZ03449041

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